

Dear Future Patient,

Thank you for your interest in Dr. Ben Javid and Dr. Shawn Javid through the Pompa Program. We are happy to get you started. Be sure to call the office to get all the details if you haven't already, but here is some preliminary information for you:

- Cone Beam must be **less than six months old**.
- The cost of the Diagnosis and Consultation (video or audio) is **\$195**, which we do require prior to receiving the scan.
- Please include your name and contact information.
- When exporting the Cone Beam or CBCT scan, be sure to run the export with an included 3D Viewer application. Depending on your software this is sometimes called "Wrap and Go," or "for use for offices without 3D software," or "include 3D Viewer." This will ensure the 3D image is able to be opened on any basic computer without having 3D software installed. Without the viewer we cannot guarantee compatibility with our system.
  - Please Be Advised: Scans taken with Carestream or CS 3D imaging are **not** compatible with the Pompa Program and Smilebody requirements. Please ensure that the office is not using that system. Our preferred systems are Prexion, Galileo, and Sidexis. Others can work; however, we cannot guarantee compatibility of all systems.
- You can send it to either of the following options.

### Online

Via WeTransfer or Dropbox

To the email: [welcome@mysmilebody.com](mailto:welcome@mysmilebody.com)

### Mail (Disc or USB)

Pompa Program

27335 Tournay Rd. #100

Valencia CA, 91355

- Please make sure to send the complete cone beam, not just a picture or snapshot.

Once we receive your scan, it takes 3-5 days for our doctors to review and diagnose. From there we will either give a call or set up a video consultation to discuss the results and findings. hopefully within 1-2 weeks but could be slightly longer.

*Please note: A video consultation will only be set up with Dr. Shawn Javid or Dr. Ben Javid if there is any pathology detected on your Cone Beam CT scan. If there is no pathology we will give you the good news over the phone.*

**First step is to give us a call at 661-222-2242, that way we get you all set up! We look forward to hearing from you!**

Wishing you health and wellbeing!  
Smilebody Team!